## Pan Sussex Integrated End of Life and Dementia Care Pathway 2013



The Pan Sussex Integrated End of Life and Dementia Care Pathway has been developed through multi-agency and multi-disciplinary stakeholder group collaboration across Sussex as part of the End of Life Care in Dementia Regional Innovation Funded project for NHS Sussex.

The pathway comprises six phases:

- 1. Recognising there is a problem (awareness)
- 2. Discovering that the condition is dementia (assessment, diagnosis and involving the person with dementia in planning for their future care)
- 3. Living well with dementia (maximising function and capacity to enhance wellbeing and planning for future care including end of life)
- 4. Getting the right help at the right time (accessing appropriate and timely support. Reviewing advance care plans)
- 5. Nearing the end of life, including the last days of life (palliative care and ensuring advance care plans are reviewed and respected)
- 6. Care after death (supporting relatives and carers to maintain wellbeing)

Each phase identifies what people with dementia, relatives and carers need; what support is available in Sussex to support that and what has to happen to ensure that the support available meets those needs.

Through this process the knowledge and skills required by health and social care practitioners to successfully deliver the integrated dementia care pathway have been identified, alongside the information needs of people with dementia, their relatives and carers.

The core document is being used to develop:

- flow diagrams to provide an easily accessible guide to the pathway for practitioners
- an information leaflet for people with dementia, their relatives and carers that will describe the pathway and explain what information and support to expect at each phase

## The Pan Sussex Integrated End of Life and Dementia Care Pathway

Phase 1	Phase 2	Phase 3	Phase 4	Phase 5	Phase 6
Recognising there is a problem	Discovering that the condition is Dementia	Living Well with Dementia	Getting the right help at the right time	Nearing the end of life including care in the last days of life	Care after death

Discussions about end of life care

## Co-ordination, monitoring and reviewing care and support

	Phases	Key Activities for Practitioners
1	Recognising there is a problem	Ensure information is available to help people to recognise and understand dementia and know what support and options are available Raise dementia awareness / education through patient participation groups community groups etc Involve others to create dementia friendly communities Work to shift the culture and attitudes of both the public and practitioners to one of positive management of the condition and an understanding of the impact of dementia on individuals, their relatives and carers
2	Discovering that the condition is Dementia	Refer to Memory Assessment Services for early diagnosis & support Timely access to information, advice and support (post diagnosis/on-going) Recognise and support the information needs of relatives / carers including understanding dementia, impact on daily living and options available Initiate a conversation regarding living well and planning future care Recognise and support the person's spiritual and cultural needs
3	Living Well with Dementia	Work with the person, relatives / carers / significant others to support continued wellbeing, promote an active life and inclusion Include on Dementia Register to ensure regular monitoring and review Initiate /review Advance Care Plan (ACP) discussion in annual dementia review  Be alert to prompts and cues to initiate Conversations for Life (ACP) Support completion of 'This is Me' (or equivalent); give 'This is Me Bag' to assist communication, understanding and support given Timely access to information, advice e.g. benefits, activities, care, respite etc Normalise dementia, promote inclusion, awareness and understanding Recognise and support person's spiritual and cultural needs
4	Getting the Right Help at the Right Time	Review ACP /Advance Directive to Refuse Treatment regularly and prior to any intervention  Contingency plans in place to manage unexpected deterioration  Timely and appropriate referral to specialists as need arises  Assess mental capacity as required  Consider Gold Standards Framework / End of Life Care Register when condition changes / deteriorates  Support completion of ACP if / when admitted to residential or nursing care Rapid access to crisis support (essential to know about local services)  Timely access to information, advice for relatives / carers about common changes; what to do to avoid crisis; who to contact; care and support options Promote use of technology to support independence
5	Nearing the end of life including care in the last days of life	Monitor and review well-being and progression of dementia Use clinical prognostic indicators to recognise the dying phase Review ACP, agree and communicate management care plan to all involved Include on Gold Standards Framework / End of Life Care Register Consider palliative care and refer appropriately Support relatives understanding & acceptance of the dying phase Access appropriate, sufficient support and funding to enable person to be cared for according to their ACP wishes Recognise and support person's spiritual and cultural needs

6 Care after death

Provide advice and support relatives / carers spiritual and cultural needs Signpost relatives and carers to appropriate practical bereavement support Support practitioners and others to achieve 'closure', reflect and learn